

The Children's Advocacy Center of Kent County has implemented the following important health and safety precautions in an effort to open the building for our full range of services. These precautions were advised by MDHHS, Kent County Health Department, and MiOSHA guidelines:

1. Each person entering the building will complete a COVID-19 screening to ensure that no one with symptoms enters the building.
2. Staff and clients in the building will be asked to wear masks and to maintain social distancing of at least 6 ft. Adult and child size masks will be available for anyone who needs one.
3. Our waiting room has been divided into sections that allow for social distancing.
4. Caregivers will be given the option to wait in their cars to minimize the number of people in the building. Children will be escorted into the building by CAC staff.
5. Surfaces will be sanitized between each client visit.

If you have any questions or concerns please contact the Sarah Zuidema, Program Director at 336-5160.

In-Office Appointments:

The Children's Advocacy Center of Kent County is committed to providing a safe and healthy environment for clients and caregivers who chose to come on site for their counseling appointments.

- Each person in the building is expected to wear a mask, including staff, clients, caregivers, interpreters and other visitors.
- All surfaces and rooms will be sanitized between appointments.
- All staff complete will complete an online COVID-19 screening at the beginning and end of each day.
- All clients and caregivers will be asked to answer a symptom questionnaire before entering the building.
- We will be asking clients to stay in their cars and call their counselor from the parking lot to let them know they are here. The therapist will go to the parking lot to bring the child in the building. Caregiver check-in will be completed over the phone. We will have chairs available in the grassy area of the parking lot if caregivers would prefer to wait outside instead of their car.
- If the lobby is utilized by a client, they will be directed to one of four separate areas to maintain 6 ft. distance. Coloring supplies will be available at the front desk for those who would like them. At this time, toys have been put away since we are not able to clean them adequately between uses.
- We ask that clients limit the number of people who come to appointments. If possible, only the child client and one caregiver should attend appointments.
- We will still be providing transportation services through Lyft. We have noted that it is taking longer to secure a Lyft driver and on some occasions, transportation is not available.

If a client, CAC staff, or member of their household tests positive for COVID-19 or has any symptoms listed on the symptom checklist, they will not be permitted to return to the building until:

1. After receiving negative results from a COVID-19 test —OR—
2. Three (3) days with no fever —AND/OR—

3. Seven (7) days since first appearance of any other symptoms –OR–
4. Fourteen (14) days since last date of contact with someone who tested positive for COVID-19.

If the CAC learns that someone who has been in the building has tested positive for COVID-19 the following steps will be taken:

1. The building will immediately close to all operations and will remain closed until the building can be disinfected in all areas that could have been exposed.
2. All those who may have been exposed will be required to work remotely for a period of 14 days, submit to a COVID-19 test at the end of the 14 days, and present their negative test result prior to returning to the building.